

A SUSTAINABLE FUTURE

SUSTAINABILITY REPORT 2020 HIGHLIGHTS

**Devoted to stewarding
our natural resources for
generations to come.**



Southwest Gas
HOLDINGSTM

Committed to reducing our carbon footprint

REDUCTION OF GHG EMISSIONS

FROM FLEET AND
BUILDING FACILITIES

20%

BY 2025

Southwest continues to implement sustainable practices in our fleet and building facilities management to help curtail our environmental impact. We are happy to report that these efforts have helped us reach a milestone in this journey as we pass the halfway mark toward this overall reduction.

Southwest continues to mindfully reduce our environmental impact.

Helping our partners achieve their reduction goals

Compressed Natural Gas (CNG)

While efforts within our Company continue to reduce emissions, it is just as important for our team to work with customers to help them achieve their own reduction goals.

SOUTHWEST DELIVERED

32 MILLION THERMS

OF NATURAL GAS FOR
VEHICLES IN PLACE OF DIESEL



— EQUAL TO —



EMISSIONS ELIMINATED

68 THOUSAND METRIC TONS OF GHG*

— OR —

14,500

PASSENGER VEHICLES
OFF THE ROAD*

1 CAR = 1,000 PASSENGER VEHICLES



Prioritizing our safety and mitigation efforts.



Southwest Gas received the CGA 811 Video Challenge Award for best Homeowner Video.



As part of the Miss Utility initiatives in Maryland, NPL received the Dig Smart Excellence Award.



Turning waste into clean energy

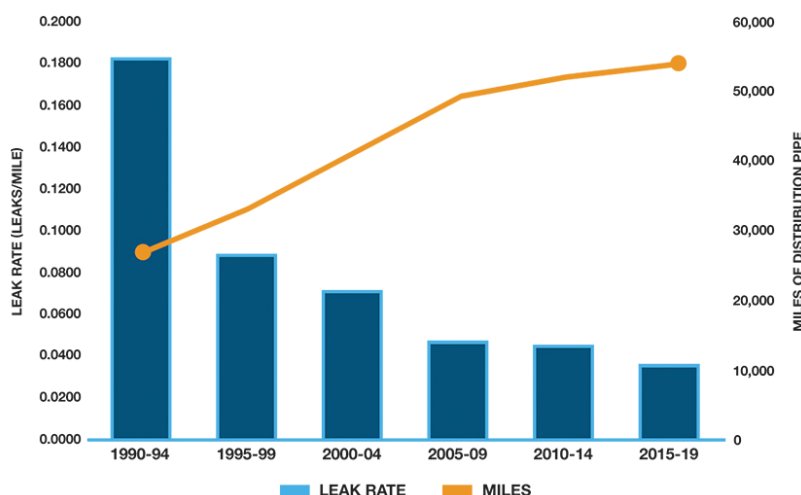
Renewable Natural Gas (RNG)

Our Company has been working with several customers in our service territory that either create or want to use renewable natural gas supplies.

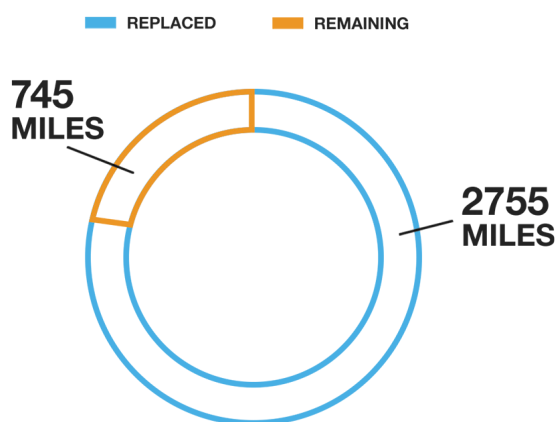
Growing our system with integrity

Over the last 30 years, Southwest grew its system by approximately 30,000 miles of pipe — more than doubling the infrastructure system — while also reducing the leak rate by more than 500%.

COMPANYWIDE DISTRIBUTION SYSTEM LEAK RATE 1990-2019



MILES OF EARLY VINTAGE PLASTIC PIPE*



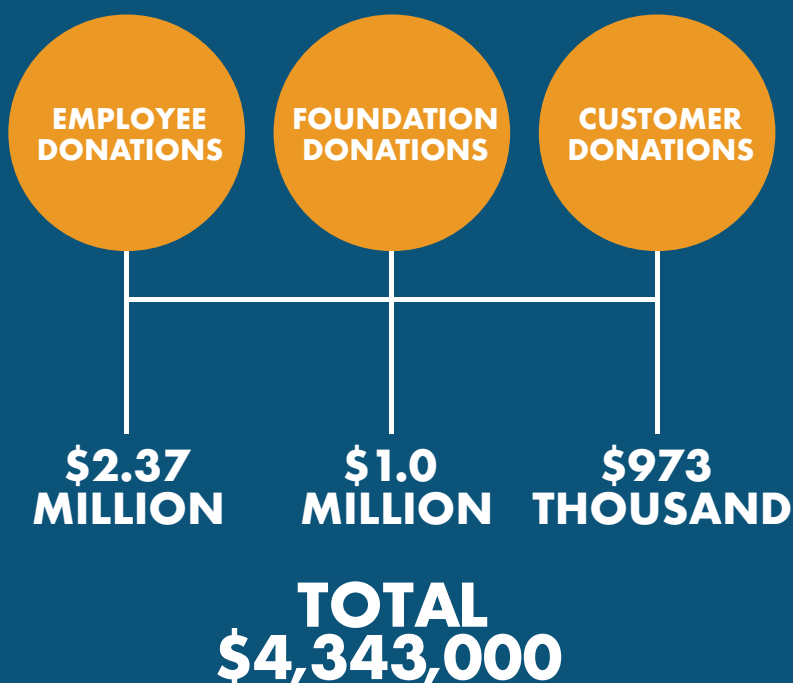
Ensuring safe infrastructure

Efforts continue on our initial strategic replacement of approximately 3,500 miles of early vintage plastic pipe consisting of ABS, Aldyl-A, Aldyl-HD and PVC. At the end of 2019, Southwest had completed 2,755 miles of pipe with approximately 745 miles (21%) remaining.

* Early Vintage Plastic Pipe includes ABS, Aldyl-A, Aldyl-HD and PVC.

In total, Companywide employee contributions exceeded \$2.37 million in 2019. This level of selfless generosity was further supported through the Southwest Gas Foundation, which pledged more than \$1 million in 2019. We are proud of our collaborative programs that meet community needs.

EMPLOYEE, FOUNDATION AND CUSTOMER DONATIONS



\$372 MILLION
SPENT WITH DIVERSE SUPPLIERS IN 2019

Our Company remains steadfast in our commitment to advancing and supporting supplier diversity and offering opportunities for women, minority, LGBTQ, and disabled veteran-owned business enterprises. As part of our work in the community, we hire locally and contribute to a sustained local economy by creating jobs, growing local businesses and contributing to the local tax base.



Southwest GasTM
HOLDINGS

swgasholdings.com/sustainability